# The video livestream tool for virtual assessments





### TÜV NORD live-expert

## The video livestream tool for virtual assessments



The live-expert system is immediately ready for mobile use and it is easy to handle. It can help you to make your processes more efficient.



Offering immediate service for you and your customers:

### Offering virtual inspection of objects - without incurring expensive waiting times!

With the TÜV NORD live-expert system, assessments can be carried out on objects regardless of location and without travel times. The system is a development by experts for experts. The system is already widely applied to assess damage within the automobile industry (car companies, car rental agencies, insurance companies, car experts).

Further applications such as the assessment of e.g. building damages, machines, plants, etc. are intuitively possible with any commercially available hardware such as tablets, PCs and smartphones (IOS / Android). The application can be used immediately and is flexible enough to be used everywhere.

# Your solution for the preparation of expert opinions and reports



With the live-expert system, visual inspections and the preparation of expert opinions or reports are implemented quickly and efficiently.

#### Starting situation:

- Customer reports damage, or you have to be present for an assessment on site
- ✓ Hard to reach location
- Uneconomical travel times
- Service capacity bottlenecks

#### How the solution works:

- Virtual inspection of an object by experts
- Transmitter: acts as an "extended eye" of the receiver
- Receiver: can trigger high-resolution images at the sender as required
- ✓ SaaS solution: access via app and browser



### Efficient - Simple - Safe

#### Efficient:

- Live inspection of objects by experts without spatial limitation
- Faster elimination of downtimes, i.e. increased plant availability
- Saving of travel time & costs of your experts and better working time utilization
- Timely execution and documentation of maintenance and inspection work
- ✓ No waiting times
- ✓ Ready for use immediately and everywhere

#### Easy:

- Intuitive operation of the software without specific training
- ✓ Ready-to-use SaaS solution
- With one click, high quality images according to your requirements
- ✓ Direct live communication between sender and receiver



#### Safe:

- ✓ DSGVO-compliant solution for business processes
- Data storage in the secure TÜV NORD data center in Hanover
- Secure, individual access to each session

#### We look forward to receiving and dealing with your inquiries at our service center:

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